

Improving  
the way work  
gets done in  
your business



YOUR BUSINESS IS MADE UP OF YOUR PEOPLE, THE PROCESSES THEY FOLLOW AND THE SYSTEMS THEY USE TO GET THE WORK DONE. MAKING ALL THREE WORK TOGETHER IN THE MOST EFFICIENT AND CONSISTENT WAY IS WHAT WE DO BEST. FROM SIMPLE PROCESSES LIKE EXPENSE CLAIMS TO THE MORE COMPLEX, LIKE DIGITAL DICTATION OR NEW CUSTOMER ACQUISITION, PUT OUR SOFTWARE IN CHARGE OF GETTING THE RIGHT OUTCOME.

## Winscribe Corporate Overview

For years Winscribe has worked together with thousands of organizations like yours to optimize the processes your employees use and to increase their productivity. We are well known for our history in digital dictation workflow management – especially within the legal, law enforcement, healthcare, transcription and insurance sectors around the world.

How well things get done in any business depends a lot upon the processes that people follow as they work together and how they manage tasks to complete outcomes. This is true in the process of using Digital Dictation to create documents and it is also true when you use Business Process Management software to automate your tasks and organize the flow of work through your business.

Daily, around the world Winscribe customers are applying our technology and our services to get things done; more simply, more efficiently, and with consistently better quality outputs to offer their customers.

### Business Process Management

Several years ago, we asked a wide range of our customers if there were other business challenges beside dictation that we could help them overcome. Overwhelmingly, their responses were "please improve more of our business processes". More accurately, they asked us to help them to optimise the different ways in which their people used systems and processes to get things done within their organizations.

Beginning in consultation with the legal sector, Winscribe has created a new technology solution designed to quickly and simply automate important business processes. The result – Winscribe BPM – is a software and services solution, designed for management teams who need:

- A fast and easy way to automate the unique ways in which your teams work together to get things done with better results
- An approach that allows you to tackle individual processes one at a time
- A solution that ensures work tasks are handled the same way each time
- Business process automation that does not require programming skills
- A justifiably rapid return on investment

Winscribe BPM is the result of several years dedicated research and development and testing using Microsoft technology and is available either as a deployed solution or a service in the 'cloud'.





## Digital Dictation Systems

Today thousands of Legal firms, Healthcare organisations, Law Enforcement agencies, Insurance companies, Government organisations and others, are already using Winscribe Dictation to handle the business process of creating documents from voice recordings, then moving these documents through internal workflows and integrating them to broader information systems.

Available as an On Demand service or as an installed solution, Winscribe Dictation is your best choice. The solution offers:

- A complete array of input devices from digital recorders to telephones and speech mikes
- The flexibility to dictate, transcribe and manage the process from anywhere
- A mobility suite with most major Smartphones supported including the iPhone, BlackBerry and Windows Phones
- Speech recognition for faster more efficient document creation
- Document and workflow management tools for improving productivity and throughput
- Integration to most major IT systems
- A solution that has evolved to suit your specific needs and organizational size

## Services and Support

You want your technology solution to work well – from the beginning. So do we. You need deep domain expertise and an approach that is designed specifically for your business. This we provide. You also want ongoing support to be there when you need it. We provide that too.

When you choose Winscribe, you are not just choosing the best software for the job; you are also choosing access to all the knowledge you need for a successful implementation and operation of your solution. Trained and experienced installation and support professionals are available worldwide from our global company offices and from our regional authorised business partners.

You can choose from:

- Business analysis services from trained analysts
- Modelling of your important business processes
- Integration and customization services where necessary
- Preparation and deployment of your software application, including project management
- Comprehensive training to ensure your people hit the ground running
- Extensive support available if they need help

## Winscribe fast facts

### HISTORY.

Winscribe first developed Winscribe Dictation in 1995. Since then, the company has grown to be recognized as a global leader in the Digital Dictation and Workflow Software market. The company has six offices in five countries today and a network of over 100 authorised reseller partners worldwide.

### VITAL STATISTICS.

Winscribe has over 3,500 customer organisations and a user base of more than 350,000 individuals across 25 different countries around the world.

### SOLUTIONS.

Winscribe offers a Business Process Management software solution and a Digital Dictation software solution.

### SERVICES.

Customers have access in every major market to a full range of preparation, installation and after sales support services.

### MAIN INDUSTRIES.

Legal, Healthcare, Law Enforcement, Insurance & Finance, Government, Transcription, Surveying & Property.

### PARTNERSHIPS.

Winscribe holds many strategic and technology partnerships:

- Microsoft Gold Certified Partner
- Nuance Certified Integrator
- Citrix Partner
- BlackBerry Alliance Member
- Philips
- Grundig
- Olympus
- Apple Developer



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